

BELLE MEADE SIGNATURE, INC.

PRODUCT WARRANTY REGISTRATION

PLEASE FILL OUT AND RETURN THIS FORM WITHIN 10 DAYS OF PURCHASE.

Please include a COPY of your receipt of purchase. Without the receipt or purchase, the warranty/registration is invalid.

Mail To:

Belle Meade Signature, Inc.
851 Progress Road
Collierville, Tennessee 38017

Buyer Information

Mr. Mrs. Ms.

NAME (Last, First, Middle Initial)

ADDRESS (House Number and Street Name – Include Apt #)

CITY

STATE

ZIP CODE

E-MAIL ADDRESS

PHONE NUMBER

COUNTRY

YES, I WOULD LIKE TO RECEIVE INFORMATION ABOUT PROMOTIONAL OFFERS AND PRODUCTS VIA E-MAIL.

AGE RANGE

18-25

40-49

Over 65

26-29

50-59

30-39

60-65

WHICH RANGE DESCRIBES YOUR FAMILY INCOME?

UNDER \$25,000

\$125,000-\$149,999

\$25,000-\$49,999

\$150,000-\$174,999

\$50,000-\$74,999

\$175,000-\$199,999

\$75,000-\$99,999

\$200,000-\$249,999

\$100,000-\$124,999

Over \$250,000

Store Information (where purchased)

NAME OF STORE WHERE PURCHASED

ADDRESS (Store Number and Street)

CITY

STATE

ZIP CODE

ITEM DESCRIPTION (MODEL NAME OR NUMBER)

DATE OF PURCHASE (MM/DD/YY)

If more than one item was purchased, please complete a form **for each item**. If more than one item on receipt, please mail forms in same envelope.

BELLE MEADE SIGNATURE LIMITED WARRANTY

Wood Products

Belle Meade Signature, Inc. warrants its wood products to be free from defects in material and workmanship under normal use and service for a period of two (2) years from the date of shipment to the retailer. Furniture in which such defects do occur will be repaired or replaced at Belle Meade Signature's option. If replacement or repairs are not possible, then alternate financial remuneration is an option. This remedy is exclusive and Belle Meade Signature does not authorize any person to create for it any other obligation or liability in connection with this furniture.

This warranty applies under conditions of normal residential usage and does not apply to defects or damage resulting from negligence, abuse, misuse, including inadequate or improper maintenance, cleaning, or care, exposure to chemicals and/or liquids, accidents, any use for which the product was not designed, commercial usage (including: commercial, institutional, rental or any other non-residential use). Transportation or delivery damage is excluded from this warranty.

This warranty protects you only when you purchase a Belle Meade Signature product from an authorized Belle Meade Signature retailer. This warranty also only applies when you purchase Belle Meade Signature products for your own normal household use and not for resale or commercial use.

This warranty does not cover floor samples, products designated "AS IS" at the time of purchase. In addition, this warranty does not cover minor differences between printed Belle Meade Signature illustrations and actual product.

Belle Meade Signature's customer is the retailer. All complaints must be resolved through the retailer from which the furniture was purchased. To obtain warranty service, the retailer must supply the dated proof of purchase from Belle Meade Signature. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Any implied warranty of merchantability or fitness for a particular purpose applicable to this furniture is limited in duration to two (2) years from the initial purchase. Belle Meade Signature shall not be liable for any consequential damages or from commercial loss.

Wood furniture is made of naturally variable raw materials. Differences in grain character and color among wood species are naturally occurring variations and not within the control of the manufacturer or considered defects under this warranty. Natural color changes, variations, or movements in lumber or veneer products, and exposure to extreme temperature changes and direct sunlight may cause color changes and/or surface damage. In some cases, crotched and highly figured veneers may develop hair-like cracks as the wood ages. These in no way interfere with the life expectancy or beauty of the furniture. These circumstances are beyond Belle Meade Signature's control and are not warranty issues.

Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

If you find a problem, all claims for warranty service must be accompanied by your original proof of purchase, contain a brief written description of the defect, and must be made through the retailer where the upholstered furniture was purchased. There are some repairs that can be taken care of in your home, and your certified retailer will handle those repairs. If the retailer feels that factory service is needed, Belle Meade Signature will make arrangements to pick up your furniture from the retailer, make any repairs necessary, and return it to the retailer. Belle Meade Signature is not responsible for transportation costs from the consumer's home to the retailer, nor are we responsible for transportation costs to and from our factory service center one (1) year after the purchase.

Warranty Limitations and Exclusions:

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of the express warranty on this product, and on the particular portion or part of the product in question. The warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, express or implied. In no event will Belle Meade Signature be liable to you for any damages, including incidental or consequential damages, arising out of the use or inability to use this product.

BELLE MEADE SIGNATURE LIMITED WARRANTY

Upholstery

Belle Meade Signature, Inc. warrants its upholstery products to be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of shipment to the retailer. Furniture in which such defects do occur will be repaired or replaced at Belle Meade Signature's option. If replacement or repairs are not possible, then alternate financial remuneration is an option. This remedy is exclusive and Belle Meade Signature does not authorize any person to create for it any other obligation or liability in connection with this furniture.

This warranty applies under conditions of normal residential usage and does not apply to defects or damage resulting from negligence, abuse, misuse, including inadequate or improper maintenance, cleaning, or care, exposure to chemicals and/or liquids, accidents, any use for which the product was not designed, commercial usage (including: commercial, institutional, rental or any other non-residential use). Transportation or delivery is damage is excluded from this warranty.

This warranty protects you only when you purchase a Belle Meade Signature product from an authorized Belle Meade Signature retailer. This warranty also only applies when you purchase Belle Meade Signature products for your own normal household use and not for resale or commercial use.

This warranty does not cover floor samples, products designated "AS IS" at the time of purchase. In addition, this warranty does not cover minor differences between printed Belle Meade Signature illustrations and actual product.

Belle Meade Signature's customer is the retailer. All complaints must be resolved through the retailer from which the furniture was purchased. To obtain warranty service, the retailer must supply the dated proof of purchase from Belle Meade Signature. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Any implied warranty of merchantability or fitness for a particular purpose applicable to this furniture is limited in duration to one (1) year from the initial purchase by the retailer. Belle Meade Signature shall not be liable for any consequential damages or from commercial loss.

Frames and Springs: Belle Meade Signature, Inc. warrants to you, the original retail purchaser, protection against manufacturing defects of frames and springs. This warranty applies as long as it remains upholstered in the original fabric and is used under normal wear in normal residential conditions.

Cushions: Belle Meade Signature, Inc. warrants to you, the original retailer, protection against abnormal loss of resiliency of the upholstered furniture for two (2) years, as long as it is used under normal wear and other normal conditions. Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear and are not defects.

Filling Materials: Belle Meade Signature, Inc. warrants to you, the original retail purchaser, protection against loss of resiliency of filling materials. Compression of polyester with us is not considered loss of resiliency. From time to time, Belle Meade Signature upholstery will need "fluffing up", as any upholstered furniture should be regulated with use.

Fabrics: Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Since manufacturers of upholstery fabrics do not guarantee their products for wearing quality, color fastness, fabric shrinkage, wrinkling, and stretching, those properties are not covered under this warranty.

This warranty also does not cover fabric protectors that have not been applied by the fabric manufacturer, since they can cause latex deterioration, seam slippage, and discoloration, and can damage filler materials.

Leather: Belle Meade Signature utilizes only top grain leather in upholstering its furniture products. Leather is a natural product and subject occurring blemishes, scars, and other minor imperfections that do not impair the quality of the product. Belle Meade Signature warrants to the original customer (the retailer) against defects in the leather that are not natural in occurrence for a period of one (1) year from the original purchaser (the retailer).

If you find a problem, all claims for warranty service must be accompanied by your original proof of purchase, contain a brief written description of the defect, and must be made through the retailer where the upholstered furniture was purchased. There are some repairs that can be taken care of in your home, and your certified retailer will handle those repairs. If the retailer feels that factory service is needed, Belle Meade Signature will make arrangements to pick up your furniture from the retailer, make any repairs necessary, and return it to the retailer. Belle Meade Signature is not responsible for transportation costs from the consumer's home to the retailer, nor are we responsible for transportation costs to and from our factory service center one (1) year after the purchase.

Warranty Limitations and Exclusions:

All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of the express warranty on this product, and on the particular portion or part of the product in question. The warranty and remedies set forth above are exclusive and in lieu of all others, oral or written, express or implied. In no event will Belle Meade Signature be liable to you for any damages, including incidental or consequential damages, arising out of the use or inability to use this product.